

Flexible. Scalable. Reliable.

Data - Connect with Confidence

In this fiercely competitive data connectivity market, offering fast connectivity alone is not enough. What differentiates your service isn't just the scope of your product portfolio but also the extent to which quality, reliability, scalability and flexibility is delivered. Customers need to have confidence that their underlying connectivity is fit for purpose and fully supported.

Broadband

You can address your customers' data connectivity requirements easily with Entanet's service portfolio, including:

Resale Broadband

Entanet's portfolio of broadband packages provides a variety of high quality, reliable ADSL, ADSL2+, FTTC and FTTP connections to suit varying user requirements.

Your customer simply chooses the most suitable Business or Family package to meet their requirements and selects the connection type when ordering, including rate adaptive ADSL, fixed rate ADSL (512Kbps, 1Mbps or 2Mbps) or rate adaptive ADSL2+, which provides greater stability and potentially speeds of up to 24Mbps*. Alternatively you could opt for our fibre based offering, FTTC (Fibre to the Cabinet), which delivers speeds up to 80Mbps* or FTTP (Fibre to the Premises) which delivers up to 110Mbps.

► Business Packages

Our Business packages meet specific business requirements such as traffic prioritisation during the working week and higher bandwidth allowances and upload speeds. Our ADSL and ADSL2+ products are available in a choice of 5 monthly allowance options ranging from 15GB to 180GB, whilst our fibre products have 6 monthly allowance options ranging from 15GB to 360GB. The monthly usage is only used between the hours of 08:00 and 20:00, Monday to Friday. Outside of these allowance hours, usage is uncharged.

Where available, our rate adaptive ADSL and ADSL2+ business packages include Elevated Best Efforts (EBE), which guarantees a minimum throughput of 3Mbps across the BT network subject to line sync rate, whilst it is available for an additional fee on fibre packages. This minimum level of service is guaranteed for 90% of the time over the busiest 3 hour period. Where EBE is not available, Business package customers will benefit from an increased upload speed of up to 832Kbps through the use of MAX premium circuits.

► Family Packages

Our ADSL and ADSL2+ family packages range from 1GB to 120GB, whilst our fibre packages range from 30GB to 180GB. This monthly allowance is only used between the hours of 08:00 and 00:00, Monday to Friday. Anything used outside these hours is uncharged.

► Bandwidth Overuse

Additional bandwidth can be purchased for Business and Family packages in the form of pre-pay top-ups or on a post-pay per 1GB basis. Our top-ups are available in a choice of options ranging from 10GB to 100GB and have no expiry date. They are only lost if the customer moves to an alternative service provider or Entanet Partner or ceases the connection. Alternatively, at the point of ordering the customer can opt to pay for overusage on a per 1GB basis and is required to set an upper limit to control their spending. As the limit is reached the customer is notified by email.

Our Annex M option is available for an additional monthly fee to ADSL2+

customers who want to trade some of their download speed in order to increase their upload speed.

LLU Broadband

Where customers want an alternative to BT based broadband, Entanet offers a range of unlimited bandwidth LLU broadband services. A choice of 5 packages are available with speed options up to 24Mbps* download and 2.5Mbps* upload.

Wholesale Broadband

Entanet provides a wholesale service that enables partners to deliver ADSL, ADSL2+ and fibre broadband connections under their own branded features and benefits using L2TP (Layer 2 Tunnelling Protocol) technology.

If you are currently using IPStream Centrals, WBMC or LLU to accommodate your increasing bandwidth requirements for ADSL, ADSL2+ and fibre (FTTx) connections, our wholesale options allow you to provide them over a common platform with greater efficiency and cost effectiveness. With EWCS (Entanet Wholesale Carrier Services) Broadband you can position yourself more competitively, tailor your broadband packages to meet the specific needs of your customers and deliver them easily and cost effectively under your own brand and control.

Similarly, if you are currently managing a large number of broadband connections across your enterprise, possibly from multiple suppliers, EWCS Broadband enables you to improve ROI by managing bandwidth distribution

*Actual sync/throughput dependent on line quality and distance from the exchange or serving cabinet.

among offices and users according to their needs and your budget more efficiently, again under your complete control.

Ethernet/Leased Lines

Entanet's Ethernet/leased line solutions provide a dedicated un-contended connection particularly suitable for customers whose day-to-day operations rely on continuous and resilient connectivity. Available at speeds ranging from 2Mbps to 10Gbps, our circuits are designed to carry any combination of voice, data & Internet traffic. Coupled with our resilient national IP network, they're frequently used as the backbone of an organisation's full time communications infrastructure.

Each solution carries a 100% Service Level Agreement (SLA), is continuously monitored and is supported 24/7 by our UK based technical engineers. A managed Cisco router is included along with a choice of backup options including ADSL2+, ADSL and a second leased line.

EFM

Entanet's EFM solutions use between two and eight copper pairs to deliver symmetrical Ethernet speeds from 2Mbps to 35Mbps to businesses situated within 4.8Km of the serving exchange. The distance between your premises and serving exchange and also your bandwidth requirement determines the number of copper pairs to be used, with installation completed within just 35 working days. Our EFM solutions include back up options, receive 24/7 UK based technical support and guarantee a

return to service within 9 business hours in the event of a circuit failure.

Bonded ADSL

Some organisations reach a point in their growth at which standard ADSL broadband connections are no longer suitable. Managed Bonded ADSL increases bandwidth by "bonding" together multiple fixed rate ADSL connections in order to gain faster upload and download speeds. Available at speeds up to 8Mbps download and 1Mbps upload, Bonded ADSL is available as an unmanaged or managed service.

SDSL

Bi-directional connectivity speeds can be achieved with SDSL connections, which provide symmetrical upload and download speeds of 512Kbps, 1Mbps and 2Mbps. SDSL is also suitable for bonding, providing the customer with faster speeds of up to 8Mbps. This is achieved by bonding together 4 x 2Mbps SDSL connections.

IP VPN

The nature of some organisations' business requires data communication between offices and remote workers to be handled in a totally secure environment. Entanet's IP Virtual Private Network (IP VPN) solutions are tailor made to meet each customer's specific requirements, with managed and unmanaged options available. Providing the same functionality as LANs our connection options range from DSL to 1Gbps leased lines, with further options available to include an Internet connection through the use of

a firewall. Additional resiliency is added with a range of backup options including ADSL2+ with an on-site Cisco router providing automatic change-over in the event of a main access failure. Additional Ethernet circuits from separate Entanet carriers can be used to provide backup to key sites where critical. Dual IPVPN and dual firewall resiliency options are also available.

Colocation and Hosting

Entanet also provides a variety of hosting options to suit varying customer requirements including domain registration, shared and dedicated hosting and colocation. These services are available in our fully monitored data rooms based at our Network Operations Centre in Telford.

Our data centres provide the optimum server environment, with air conditioning and overhead cable management. Service continuity is maintained by 24/7 network monitoring and rigorous security measures comprising 24/7 security patrols, extensive CCTV and multi-point controlled access. All servers are rack-mounted and available in half and full rack options with 5A power per cabinet (upgradable to 8A or 10A). At our location in London, we can provide up to 16A per rack. Meanwhile, further assurance is gained with the provision of UPS power backup systems and dual 900kVA diesel generators with automatic failover, ensuring power continuity in the event of an area-wide power outage.

Why choose Entanet?



There are many reasons to consider Entanet as your supplier of voice and data connectivity services, depending of course on your own aims. Here are some significant ones.

Our flexibility & adaptability

Tell us what you're aiming to achieve and we'll be as flexible as we can in our approach to serving you - resell our 'ready-made' packages or market your own; provide first line support through your staff or use our UK based teams 24/7; bill your customers directly or ask us to do it for you.

Our dedication

Long term customer relationships are built on quality service, so it's vital you have the resource and expertise to help deliver it quickly and efficiently. Our pre-sales consultants, account managers, provisioning specialists, systems and technical support engineers are on hand to deliver the best customer experience possible, to you and your customers. They and our online sites - synergi, NOC, e-Billing and VoIP Enrich, are at your disposal to help you grow your business simply and easily.

Our knowledge and leadership

Throughout our history we've maintained a pioneering spirit, pushing ahead with new technologies and improving our ability to support partners. We've applied our voice and data networking experience to create a resilient national next generation network, whilst also creating innovative products to address the increasing demands of our customers.

Choice

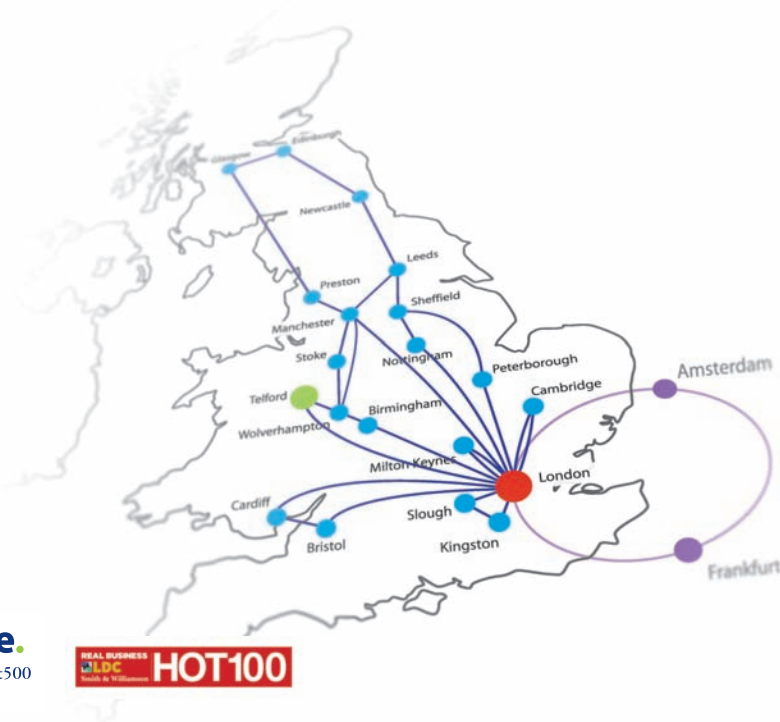
We offer a diverse range of options within our service portfolio to meet the needs of your customers. Whether your focus is on providing data connectivity solutions, voice services or both you can cherry pick from broadband to Ethernet as individual connections or virtual private networks; straightforward line rental to hosted IP telephony; or hosting to colocation.

Our network

We have made significant investment in our national network to ensure reliable, high quality connectivity services to our customers. This multi-million pound investment has led to us remaining in a unique position - we are the only non-BT

company to have fully invested in every one of the key 'Aggregation Points' that form BT's 21st Century Network and also to have fully adopted both the Wholesale Broadband Connect (WBC) and IPStream Connect (IPSC) products.

The network uses Cisco-driven Gigabit Ethernet Multi-Service Interconnect Links (MSILs) at all 20 WBC and 10 IPSC nodes, with resilient interconnects from multiple carrier partners at up to 10Gbps capacity. Running from Glasgow and Edinburgh to multiple London locations and beyond to Amsterdam and Frankfurt, the network is monitored and supported 24/7 by Entanet's Network Operations Centre and UK based Technical Support teams.



Ask us to quote

Our experts are on hand to discuss your requirements and help identify the most appropriate and cost-effective solution.

Simply call or email us

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