

## :: Voice Services

### :: IP Telephony services (VoIP)

Entanet provides four primary VoIP products to flexibly meet your IP telephony service requirements:

#### **VoIP Express**

A pre-pay product for single user customers. Key features include geographic UK no's, free voicemail, SMS facility, real-time call data, call forwarding and black/white lists.

#### **VoIP Enrich**

An advanced hosted Centrex product typically used by small and medium sized business customers. Features over and above VoIP Express include call recording hunt groups, auto attendant, call queuing, extension level dialling and more.

#### **VoIP Elite**

A bespoke product for customers wanting a dedicated and fully managed solution with customisation such as CRM Integration. Entanet provides server hardware and software including its configuration, IP phones and the installation of all equipment.

You can access Entanet's VoIP User Portal online 24/7 to manage your account, monitor real time call information, set additional features including SMS messaging and top up your calling credit (pre-pay accounts).

#### **VoIP EasyAccess (call termination)**

Where you already have an IP PBX server installation and want to access a VoIP provider's network, the VoIP EasyAccess service enables you to provide gateway access to Entanet's network. It also includes full UK numbering services.

### :: Traditional telephony services

#### **Line Rental**

With PSTN and ISDN lines from Entanet you gain a high quality BT line at a more competitive price than from BT itself. Analogue PSTN residential single, business single and business multi lines are available as new line, line transfer, conversion and reactivation orders. Meanwhile, digital ISDN 2 and ISDN 30 lines are available as new line, transfer and conversion orders.

#### **Carrier Pre-Select (CPS)**

Entanet's CPS service enables you to gain call charge savings of up to 70% on your BT charges.

#### **03/08/09 Marketing Numbers**

By choosing non-geographic 'marketing numbers' including 03xx, 0844, 0845, 0871, 0800 and 090x you can create a national presence however small you may be. For those with several office locations or multiple home workers, marketing numbers provide a unified presence and can also be used to track the success of specific marketing campaigns. Some numbers provide additional call share revenue.

### :: Contact Us

To find out more about our voice services contact our Partner Sales Team on 0333 101 0000 or email [partnersales@enta.net](mailto:partnersales@enta.net)